

Certificate of Approval

This is to certify that the Management System of:

Commscare Group Limited

Cheshire Business Park, 8 Cheshire Avenue, Lostock Gralam, Northwich, CW9 7UA, United Kingdom

has been approved by LRQA to the following standards:

ISO 9001:2015, ISO/IEC 20000-1:2018, ISO 22301:2019

Approval number(s): ISO 9001 – 00002749, ISO/IEC 20000-1 – 00002748, ISO 22301 – 0008761

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services, as performed from UK and Sofia Offices and also by remote workers.

David Derrick

Regional Director, UKAM

Issued by: LRQA Limited



Certificate Schedule

Location	Activities
Cheshire Business Park, 8 Cheshire Avenue, Lostock Gralam, Northwich, CW9 7UA, United Kingdom	<p>ISO 9001:2015, ISO/IEC 20000-1:2018, ISO 22301:2019 The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services, as performed from UK Offices and also by remote workers.</p>
Tsarigradsko Shosse blvd., 115, ETC Building D, fl. 2 1794 Sofia, Bulgaria	<p>ISO 9001:2015, ISO/IEC 20000-1:2018, ISO 22301:2019 The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services, as performed from UK Offices and also by remote workers.</p>



MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
C628876

Initial certification date:
10 May, 2010
(by different Certification body)

Valid:
10 September, 2023 – 06 May, 2025

This is to certify that the management system of

Ingram Micro Inc.

3351 Michelson Drive, Suite 100, and 3349 Michelson Drive, Suite 100, 300,400, Irvine, CA,
92612, USA

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Security Management System standard:

ISO/IEC 27001:2013

This certificate is valid for the following scope:

The Design, Development, Administration, Maintenance of critical information systems and processes across Ingram Micro Distribution Centers, Refurbishing Centers, Offices, Cloudblue Services, Ingram Micro Lifecycle (IML) and Advanced Logistics Centers at HQ, North America, Latin America (LATAM), Europe-Middle East-Africa (EMEA) and Asia Pacific (APAC) as per the Statement of Applicability Dated 4/29/2022

Place and date:
London, 17 June, 2024

For the issuing office:
DNV - Business Assurance
5th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom



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Erie Koek
Management Representative

Appendix to Certificate

Ingram Micro Inc.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Ingram Micro Inc.	3351 Michelson Drive, Suite 100, and 3349 Michelson Drive, Suite 100,300,400, Irvine, CA, 92612, USA	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	8 Shelter Drive, Greer, SC, 29650, USA	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	415 East Lies Road, Carol Stream, IL, 60188, USA	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	P.O. Box 33550, Building 1, Innovation Hub, Al Falak Street, Dubai Internet City, Dubai UAE	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Tallbacksgatan 13 195 72 ROSERSBERG Stockholm lan, Sweden	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Viladecans Business Park Edifuro Australia, C/Antonio Machado 78-80 1a y 2a Planta, 08840, Viladecans, Barcelona, Spain	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	South Industrial Park Lot 14 Humacao Industrial Park, North Bldg. #2 State Rd PR 3km 76.4, Rio Abajo, Puerto Rico	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022

Site Name	Site Address	Site Scope
Ingram Micro Inc.	Calle Carpaccio #250 Office 601, San Borja, 15036, Lima, Peru	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Akácós, Fót, East Gate Business Park, H-2151, Budapest, Hungary	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Weberstr.2, D-49134 Wallenhorst, Germany	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	5/7 Rue Des Bouleaux, 59810, Lesquin, France	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Linnoitustie 11, 02600 Espoo, Finland	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	88 Foster Crescent, Mississauga, ON, L5R 4A2, Canada	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	2000 NW 84th Avenue, Doral, FL, 33122, USA	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	12510 Micro Drive, Mira Loma, CA, 91752, USA	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022

Site Name	Site Address	Site Scope
Ingram Micro Inc.	14500 FAA Blvd, Forth Worth, TX, 76155, USA	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Parklands, Drift East Crick NN6 7EX, Northants, United Kingdom	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	CBXII West Midsummer Boulevard, MK92EA, Milton Keynes, United Kingdom	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Brunnmatt 14, 6630, Cham, Switzerland	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	C/o Galliker Ch-6246, Altishofen, Switzerland	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Frosundaviks alle 1, 169 03 Solna, Sweden	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Av. Europa 5 (Poligono Constanti) Pol. Ind. Constanti, 43120, Constanti, Tarragona, Spain	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	205 Kallang Bahru #04-00 339341, Kallang, Bahru, Singapore	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022

Site Name	Site Address	Site Scope
Ingram Micro Inc.	40 Changi North Crescent, 499639, Changi, Singapore	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Estrada Nacional 10, Alverca Park, B1 2615-509, Alverca do Ribatejo, Portugal	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Avenida Argentina #3131, Cercado de Lima, Peru	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Brynsveien 12, 0667 Oslo, Norway	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	TS Netherlands Office Papendorpseweg 95, 3528 Utrecht, Netherlands	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	5047 TM Tilburg Gesworenhoekeweg, VOSSBERG ZUID-WEST, Tilburg, Netherlands	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Calle Joselillo No. 3, Piso 5to, col. El Parque, Naucalpan de Juárez, Estado de México, México, C.P. 53398	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Av. 16 de Septiembre 225, Sta Ines, Azcapotzalco, 02140 Ciudad de México, CDMX, México	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022

Site Name	Site Address	Site Scope
Ingram Micro Inc.	Emmanuellaan 2A, B-1830 Machelen, Belgium	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Houdeng, Garocentre Nord, Boulevard Millenium 7; 7110 Houdeng-Goegnies, Belgium	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022 (Advanced Logistics Centre)
Ingram Micro Inc.	Jakov Lind Strabe 5, 1.OG, 1020 Wien, Austria	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022 (Sales)
Ingram Micro Inc.	22-24 Wonderland Drive, Eastern Creek, NSW, 2766, Australia	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022 (Advanced Logistics Centre)
Ingram Micro Services, LLC	460 North 54th Steet, Suite 8, Chandler, AZ, 85526, USA	Information security related to the provision of IT Asset Disposition including Asset Disposal, Remarketing, Recycling and Data Security Services per Statement of Applicability rev B dated 10/7/2021.
Ingram Micro Services, LLC	2675 Reeves Road, Suite 190, Plainfield, IN, 46168, USA	IT Asset Disposition including Asset Disposal, Remarketing, Recycling and Data Security Services
Ingram Micro Services, LLC	5345 Decatur Boulevard, Suite A, Indianapolis, IN, 46241, USA	IT Asset Disposition including Asset Disposal, Remarketing, Recycling and Data Security Services
CloudBlue LLC, an Ingram Micro Inc. subsidiary	Wethouder Beversstraat 185, Enschede, Netherlands	CloudBlue/Ingram Micro Cloud business, which develops, maintains, and operates CloudBlue platforms including Connect, Cloudblue SaaS (former Keenondots), the Cloud Marketplace (eCommerce platform), and related IT applications and systems, in accordance with the Statement of Applicability (SoA), Ver. 4
Comms-care Limited	Unit 3 - 8 Cheshire Business Park, Manchester Road, Lostock Gralam, Northwich, CW9 7UA, United Kingdom	The sales and provision of IT professional, managed and support services through channel partners as defined in the service catalogue. The systems that support the delivery of these operations services. Statement of Applicability version 3.

Site Name	Site Address	Site Scope
Ingram Micro Services Ltd.	Communications House, Vulcan Road North, Norwich, NR6 6FE, United Kingdom	Information security related to the provision of reverse logistics solutions including repair, refurbishment and call centre services for consumer electronics within the UK. This is in accordance with the Statement of Applicability version 2022 dated 8/9/22.
CloudBlue LLC, an Ingram Micro Inc. subsidiary	Plaza Manuel Llano s/n., Santander, Spain	CloudBlue/Ingram Micro Cloud business, which develops, maintains, and operates CloudBlue platforms including Connect, CloudBlue SaaS (former Keenondots), the Cloud Marketplace (eCommerce platform), and related IT applications and systems, in accordance with the Statement of Applicability (SoA), Ver. 4
CloudBlue LLC, an Ingram Micro Inc. subsidiary	Ernest Lluch i Martin, 5, Torre Diagonal 00 (8th Floor), Barcelona, Spain	CloudBlue/Ingram Micro Cloud business, which develops, maintains, and operates CloudBlue platforms including Connect, CloudBlue SaaS (former Keenondots), the Cloud Marketplace (eCommerce platform), and related IT applications and systems, in accordance with the Statement of Applicability (SoA), Ver. 4
CloudBlue LLC, an Ingram Micro Inc. subsidiary	200 Bay Street, Suite 500, 5th floor, North Tower, Toronto, ON, M5J 2J3, Canada	CloudBlue/Ingram Micro Cloud business, which develops, maintains, and operates CloudBlue platforms including Connect, CloudBlue SaaS (former Keenondots), the Cloud Marketplace (eCommerce platform), and related IT applications and systems, in accordance with the Statement of Applicability (SoA), Ver. 4
Ingram Micro S.R.L & IM Direct S.R.L	Viale delle Industrie 14/b - 20049 Settala (MI) - Italy	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Madarasz Viktor u. 47-49 Budapest H-1138 Hungary	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Europaring 20-22, D-94315 Straubing, Germany	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022

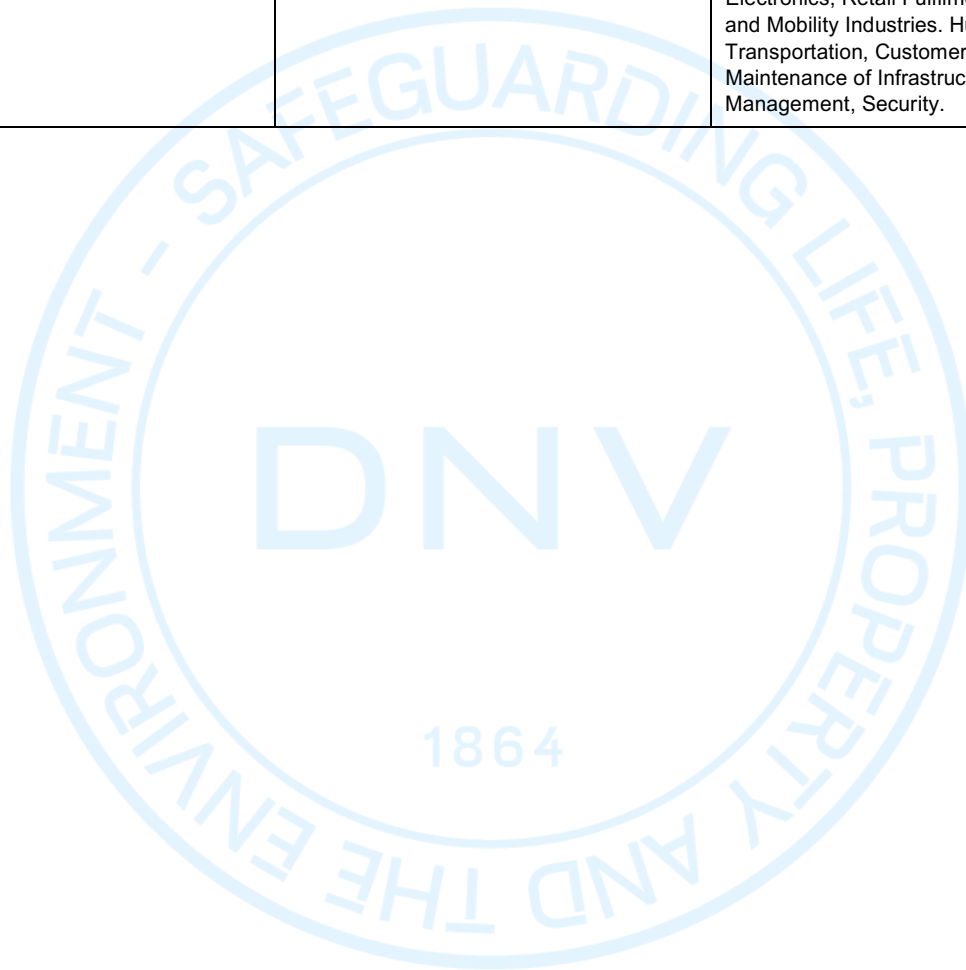
Site Name	Site Address	Site Scope
Ingram Micro Inc.	Heisenbergbogen 3, D-85609 Dornach, Germany	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Hafenstrasse 60C and 60E, 38112, Braunschweig, Germany	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Saint-Augustin, Zone Artisanale, 19390 Saint-Augustin, France	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	25 Quai du President Paul Doumer, 92400, Courbevoie, France	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Montauban 100, Chemin de Baillot, 82000, Montauban, France	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Ave de la Rotonde, de Lomme-Sequ Plateforme Multimodale, Lomme, France	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Brive-la-Gaillarde, 15 rue Daniel de Cosnac, 19100, Brive, France	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Beauvais, 16, rue Joseph Cugnot, 60000, Beauvais, France	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022

Site Name	Site Address	Site Scope
Ingram Micro Inc.	Off Hovedvejen 3C, 2600 Glostrup, Denmark	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	500 Metros Norte de Matra, 10903, Heredia, Costa Rica	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Avenida Cra 7 No. 155C-30, Torre E Piso 39 Edificio, North Point, Colombia	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Av. Providencia 1760, 11th Floor, Providencia, Santiago, Chile	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	Camino Lo boza 120 módulo D, Complejo Bodenor Bodega 7, Comuna de Pudahuel, Santiago, Chile	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	55 Standish Court, Mississauga, ON, L5R 4A1, Canada	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Inc.	7451 Nelson Road, Richmond, BC, V6W 1L7, Canada	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022
Ingram Micro Brazil Ltda.	Avenida Piracema, 1341 Tamboré, Barueri, Sao Paulo, Brazil	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022



Certificate no.: C628876
Place and date: London, 17 June, 2024

Site Name	Site Address	Site Scope
Ingram Micro Inc.	Hermeslaan 1B, 1831 Diegem, Belgium	The Design, Development, Administration and maintenance of critical information systems at North American Advanced Logistics Centres, Latin America, EMEA and APAC offices and distribution centres, as per the Statement of Applicability Dated 4/29/2022 (Sales)
Ingram Micro Inc.	1759 Wehrle Drive, Williamsville, NY, 14221, USA	Sales, Distribution, Technology Solutions (TS), Support Services for the Consumer Electronics, Retail Fulfilment Industries and Mobility Industries. Human Resources, Transportation, Customer Service, Maintenance of Infrastructure, Program Management, Security.



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 5th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL:+44(0) 203 816 4000.
www.dnv.co.uk